

COMODO CA COOKIE POLICY

Last Updated: May 24, 2018

WHAT ARE COOKIES

Cookies are small files, containing numbers and letters that are stored on your devices by websites that you visit. Cookies allow websites to recognize you and make your next visit easier and more useful. Used alone, cookies do not personally identify you, but recognize your web browser.

There are different types and uses of cookies. Some cookies are strictly necessary for the website to function, while others may be used for performance, functionality, and advertising purposes. Most websites you visit use cookies to improve your user experience by allowing the website to remember you, either for the duration of your visit (using a 'session cookie') or for repeat visits (using a 'persistent cookie'). Such cookies may be set by the website you are visiting ('first-party cookies') or they may be set by other websites who run content on the page you are viewing ('third-party cookies').

In most instances, however, cookies are used to provide you with a smooth and functional experience. You can always disable the use of cookies by configuring your browser's privacy settings (refer to your browser's settings to learn more about cookie controls). Please note that if you choose to disable the use of cookies entirely, many websites, including the Comodo CA website, will not function properly. For example, if a website does not use cookies, it will think you are a new visitor every time you move to a new page on the site. This means that even after you "log in," if you navigate to another page, the website will not recognize you and it will not be able to keep you logged in.

HOW WE USE COOKIES

When you use and access the Comodo CA websites, we may place a number of cookie files on your web browser. We use cookies on our website to improve your website experiences, assist in your navigation and ability to provide feedback, to analyze trends relating to your use of our products and services, to remember your preferences or settings, to assist with our promotional and marketing efforts and to provide content from third parties. Cookies help us understand how our website is being used and improve your user experience.

We use both session and persistent cookies and different types of first-party and third-party cookies to run the website:

- **Necessary Cookies**

These cookies are necessary for the Comodo CA websites to function and cannot be turned off. Our websites require the use of these cookies to enable you to navigate the websites, to properly operate or to provide necessary functions relating to the products or services you request. They include, for example, cookies enabling you to securely log into our website, set your preferences, use a shopping cart, or purchase products. Without these cookies we would not be able to identify you when you are logged into our websites, or to otherwise process your online transactions and requests.

- **Analytical or Performance Cookies**

These cookies allow us and our third-party service providers to recognize and count the number of visitors and to see how visitors move around our website when they are using it. This helps us improve how our website works by, for example, ensuring that users can easily find what they need on our website. These cookies generate aggregate statistics that are not associated with an individualized profile. If you do not allow these cookies, we will not know when you have visited our website, and will not be able to monitor its performance.

Comodo CA's websites use Google Analytics, which is a web analytics service provided by Google, Inc. ("Google"). Google Analytics place a third-party cookie on user's web browsers that is then used to compile reports of visitor traffic and internet usage. Google Analytics does not have a database of individual profiles for each visitor and only collects aggregate data.

For information on how Google Analytics uses data please visit "How Google uses data when you use our partners sites or apps", located at www.google.com/policies/privacy/partners/.

- **Functional Cookies**

These cookies enable helpful but non-essential website functions that improve your website experience. These cookies allow the Comodo CA websites to remember information you have entered or choices you have made such as your username, language, or region. By recognizing you when you return to our website, cookies may, for example, allow us to personalize our content for you, greet you by name, or remember your preferences.

- **Advertising, Tracking or Targeting Cookies**

These cookies enable different advertising related functions. They may allow us to record information about your visit to our website, such as pages visited, links followed, and videos viewed so we can make our website and the advertising displayed on it more relevant to your interests. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

- **Third-party Cookies**

Our website may contain helpful but non-essential features or plug-ins enabling third party services that use cookies, such as social network connectors, maps, advertising networks, or web traffic analysis services. We do not control the third party's use of those cookies. Please review each party's cookie disclosure before consenting to this use category.

Our Privacy Policy describes our practices for any personal information that our first-party cookies collect, store, or use. Except for strictly necessary cookies, all first-party cookies set by this site will expire in accordance with the Cookie Table below. Third-party cookie expiration periods are set by their respective owners.

A list of the individual first-party and third-party cookies potentially used on this website and their specific purposes can be found in the Cookie Table at the end of this Cookie Policy.

Cross-Border Data Transfers

Comodo CA and its subsidiaries operate globally. Accordingly, the cookies we use may process, store, or transfer personal information in and to a country outside your own, with privacy laws that provide different, possibly lower, protections. You consent to this transfer, storing, or processing when you consent to our cookie use. We are based in the United Kingdom. Please review the third-party cookie provider's policy to learn more about its location.

HOW CAN I CONTROL THE USE OF COOKIES

Some people are uncomfortable with websites storing information on their computer or mobile device, particularly when this information is stored and used by a third party. Although cookies operate in the background and do not generally store your personal information, you may not, for example, want to see advertising that has been targeted to your interests using your browser history. Most web browsers allow you to directly block all cookies, or just third-party cookies, through your browser settings. Remember, using your browser settings to block all cookies, including strictly necessary ones, may interfere with proper website operation.

To manage cookies on the Comodo CA website, please visit our Cookie Settings page. You may modify your cookie

settings or withdraw your consent for our cookie uses that are not strictly necessary by visiting the Cookie Settings page at any time.

AMENDMENTS TO THIS COOKIE POLICY

Comodo CA reserves the right to amend this Cookie Policy at any time. We will post any changes to the way we use cookies on this page. If the changes materially alter how we use cookies, we will post a notice on our website and request your consent for the materially different use. You are free to review your settings or this Cookie Policy at any time.

HELPFUL RESOURCES

Below is a non-exhaustive list of some resources available to you on the Internet. We have not reviewed these websites, so cannot guarantee any of the content. Please review them at your own discretion.

- General information about cookies and details on how to delete cookies from your machine.
 - www.aboutcookies.org
 - www.allaboutcookies.org
- Information on advertising networks and your ability to opt out of collection by certain third parties.
 - <http://optout.networkadvertising.org>
 - <http://optout.aboutads.info>

WHAT IF I HAVE QUESTIONS

Any questions that you may have about this Cookie Policy may be submitted by email to privacy@comodoca.com. We understand and value your concerns and are committed to respond as soon as reasonably possible.

HOW CAN I CONTACT YOU

Comodo CA Limited
26 Office Village, Exchange Quay, Trafford Road
3rd Floor
Salford, Manchester
M5 3EQ
United Kingdom
www.comodoca.com

COOKIE TABLE

Cookie Category	Cookie Name and Owner	Purpose	More information
Necessary	PHPSESSID	Used to store PHPSESSID (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: ti10g9n3bvasurpc5q7jbbatu4 https://www.comodoca.com/privacy-policy/
Necessary	ap	Used to store alliance partner affiliate code (necessary for attributing an order).	Expiration: Session cookie
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: EUPSEM2018 https://www.comodoca.com/privacy-policy/
Necessary	referrerURL	Used to store URL of referral web page (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: https%3A//ssl.comodo.com/buy-ssl/purchase-ssl.php?ssl=Comodo-EV-SSL https://www.comodoca.com/privacy-policy/
Necessary	entryURL	Used to store URL of website entry page (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: https%3A//ssl.comodo.com/ https://www.comodoca.com/privacy-policy/
Necessary	currency	Used to store currency assigned to visitor by region (necessary for placing an order).	Expiration: 4 years
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: USD https://www.comodoca.com/privacy-policy/
Necessary	region	Used to store geographic region of visitor (necessary for placing an order).	Expiration: 4 years
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: North%20America https://www.comodoca.com/privacy-policy/
Necessary	ssl_product_year	Used to store product price for validity period (necessary for placing an order).	Expiration: 1 hour
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: price_retail_comodoevmdc_2yr_promo https://www.comodoca.com/privacy-policy/
Necessary	product	Used to store selected product for purchase (necessary for placing an order).	Expiration: 1 hour
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: Comodo+EV+Multi+Domain+SSL+Certificate https://www.comodoca.com/privacy-policy/
Necessary	loginName	Used to store mandatory login name (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world’s leading commercial TLS/SSL certificate provider.		Example: jsmith https://www.comodoca.com/privacy-policy/

Necessary	name	Used to store mandatory customer's name (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: Jane%20Smith https://www.comodoca.com/privacy-policy/
Necessary	emailAddress	Used to store mandatory email address (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: jane.smith007@mail.com https://www.comodoca.com/privacy-policy/
Necessary	contractSignerTelephoneNumber	Used to store mandatory telephone number (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: 18002334175 https://www.comodoca.com/privacy-policy/
Necessary	contractSignerTitle	Used to store mandatory job title (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: IT%20Director https://www.comodoca.com/privacy-policy/
Necessary	current_domainname	Used to store mandatory primary domain (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: www.domain1.com https://www.comodoca.com/privacy-policy/
Necessary	webServerSoftwareID	Used to store mandatory web server software (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: 2 https://www.comodoca.com/privacy-policy/
Necessary	_1_domainNames	Used to store multiple domain list (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: www.domain1.com%2C%20www.domain2.com%2C%20www.domain3.com https://www.comodoca.com/privacy-policy/
Necessary	organizationName	Used to store mandatory organization name (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: ACME%20Inc. https://www.comodoca.com/privacy-policy/
Necessary	streetAddress1	Used to store mandatory organization street address (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: 1%20Main%20Street https://www.comodoca.com/privacy-policy/
Necessary	localityName	Used to store mandatory organization city/locality (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: New%20York%20City https://www.comodoca.com/privacy-policy/
Necessary	stateOrProvinceName	Used to store mandatory	Expiration: Session cookie

	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.	organization state/province (necessary for placing an order).	Example: New%York https://www.comodoca.com/privacy-policy/
Necessary	postalCode	Used to store mandatory postal code (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example:10001 https://www.comodoca.com/privacy-policy/
Necessary	country	Used to store mandatory organization country (necessary for placing an order).	Expiration: 4 years
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: US https://www.comodoca.com/privacy-policy/
Necessary	telephoneNumber	Used to store mandatory organization telephone number (necessary for placing an order).	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: 18882344176 https://www.comodoca.com/privacy-policy/
Performance	optimizelyEndUserId	Stores a visitor's unique Optimizely identifier, for both Optimizely Classic and Optimizely X Web. It's a combination of a timestamp and random number. No other information about you or your visitors is stored inside.	Expiration: 6 months, or a period of your choice (per the setCookieExpiration API)
	Optimizely, Inc.		Example: oeu1383080393924r0.5047421827912331 https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet
Performance	optimizelySegments	Persists the visitor's Optimizely Classic segments: browser, campaign, mobile, source type, and any custom dimensions that you may have configured. This allows us to ensure persistence of segment membership, which improves the accuracy of segmented results.	Expiration: 6 months, or a period of your choice (per the setCookieExpiration API)
	Optimizely, Inc.		Example: {"139230617":"direct","139230618":"false","140036362":"gc","159151144":"none"} https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet
Performance	optimizelyBuckets	Records the Optimizely Classic variation that the visitor has seen for each experiment. This allows us to deliver a consistent experience on successive page loads.	Expiration: 6 months, or a period of your choice (per the setCookieExpiration API)
	Optimizely, Inc.		Example: {"138736319":"138725428","138750142":"138754098"} https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet
Performance	optimizelyPendingLogEvents	Used as a cache for a visitor's actions between tracking calls. This ensures that all events are efficiently tracked even if a visitor takes many actions in rapid succession. The cookie is wiped once the tracking call has been made.	Expiration: 15 seconds
	Optimizely, Inc.		Example: {%5B%5D https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet
Performance	helpdotcom_widget_session_id	Used to store session identifier.	Expiration: Session cookie
	Help.com		Example: f19c4dbfc0d53e2c7b4dabd77b639362c864c863 https://www.help.com/privacy-policy

Performance	helpdotcom_widget_visitor_id	Used to store visitor identifier.	Expiration: 16,000 days
	Help.com		Example: 207990c0-3c1b-47fa-978e-01d7c27d8b2e https://www.help.com/privacy-policy
Performance	helpdotcom_widget_proactive_greetings_d203a08b-b2dd-4be1-890b-b050b1e164f7	Used to store greeting identifier.	Expiration: Session cookie
	Help.com		Example: {%22current%22:%223184f0a9-f6a9-444a-b697-b87138f1b262%22%2C%22triggered%22:[%223184f0a9-f6a9-444a-b697-b87138f1b262%22]} https://www.help.com/privacy-policy
Performance	helpdotcom_widget_visibility	Used to store widget visibility.	Expiration: Session cookie
	Help.com		Example: minimized https://www.help.com/privacy-policy
Performance	client-socket.help.com	Used to store client socket.	Expiration: Session cookie (httpOnly)
	Help.com		Example: T3yL1TV0YD_U9GqSBI2w https://www.help.com/privacy-policy
Performance	VISITOR_INFO1_LIVE	Used for bandwidth measurement.	Expiration: 180 days
	YouTube, Inc.		Example: xg6Ctg06t6k https://policies.google.com/technologies/types
Analytical	n_sha	Used to store session identifier.	Expiration: 180 days
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: d0220a6c9b5dcf614ed6454e9d0c46bb37fe9b11 https://www.comodoca.com/privacy-policy/
Analytical	key5sk1	Used to store current web page identifier.	Expiration: Session cookie
	Comodo CA Limited – world's leading commercial TLS/SSL certificate provider.		Example: 0f04106a5d43d522d6dbd94796bbb3ca95f74391 https://www.comodoca.com/privacy-policy/
Analytical	_hjIncludedInSample	Used to let Hotjar know whether that visitor is included in the sample which is used to generate funnels.	Expiration: Session cookie
	Hotjar Ltd.		Example: 1 https://www.hotjar.com/legal/policies/cookie-information
Analytical	_ga	Used to distinguish users.	Expiration: 2 years
	Google, Inc.		Example: GA1.2.1272967546.1526937132 https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
Analytical	_gid	Used to distinguish users.	Expiration: 24 hours
	Google, Inc.		Example: GA1.2.693091110.1526937132 https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage

Analytical	_gat	Used to throttle request rate. If Google Analytics is deployed via Google Tag Manager, this cookie will be named <code>_dc_gtm_ <property-id></code> .	Expiration: 1 minute
	Google, Inc.		Example: 1 https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
Advertising	IDE	Used to for advertising served across the web. One of the main advertising cookies on non-Google sites is named 'IDE' and is stored in browsers under the domain <code>doubleclick.net</code>	Expiration: 2 years
	DoubleClick by Google, Inc.		Example: AHWqTUK0-VqROqa78qGDI2K8FTGYXf1CncSqRinzAhKeTE5IEF7Z7svKnZIVMu4K https://policies.google.com/technologies/types